Device Firmware Update

You will need a computer and an USB key **formatted in format FAT32 (named MS-DOS on MAC)** in order to update your device

1 - Download the latest update file on our website

[Téléchargements – METRONOME – Hifi haut de gamme made in France](#)

2 – Put update file on a USB key (formatted in FAT32)

Open the folder (archive **.zip**) you've downloaded on Metronome's website and **Copy** the file it contains and **Paste** it directly in the **root repertory** of the USB key (not in a folder).

3 – Switch OFF device and plug the USB key

There is a specific USB port, labeled "SERVICE" at the rear of your device.

4 – Switch ON device

The update process should start after few seconds.
Information about update process will be display onscreen.
Do not turn off the device or unplug USB key during the update process.

If your device is c|AQWO, t|AQWO or DSS, no info onscreen, update time is about 30s.

If your device starts directly without going to update mode, please verify if USB key is in FAT32, process of reformatting in FAT32 is detailed on the pages below.

5 - Once Update is done, device will reboot. You can unplug USB key.

Device will start normally after update process

USB Key check and formatting

- Check if system of files is FAT32

Go to the settings of your USB key
(right click on it)
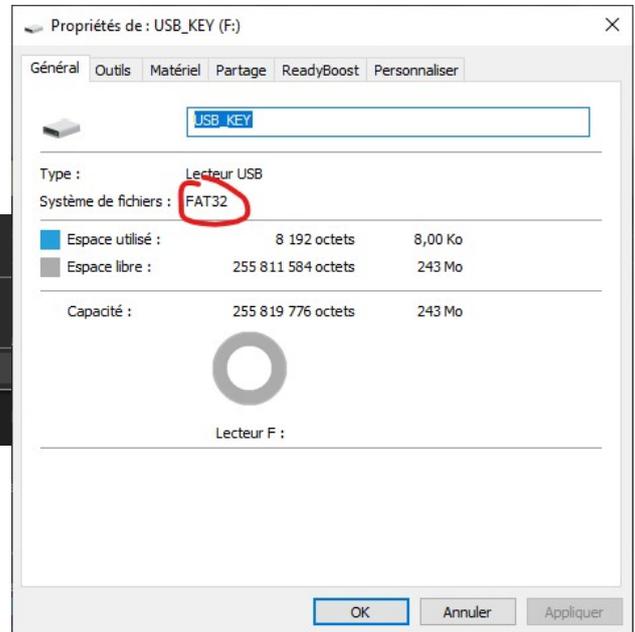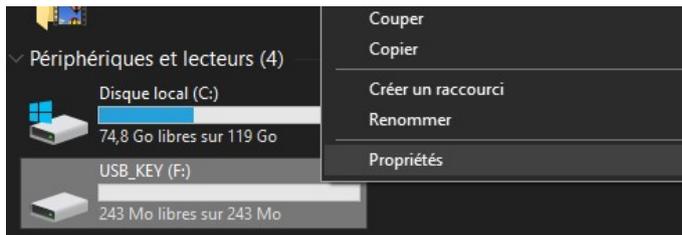
- Formatting to FAT32

Careful, this process will ERASE ALL THE FILES you have on the USB key, be sure to save it before

If format is not **FAT32**, format your USB key in **FAT32**:
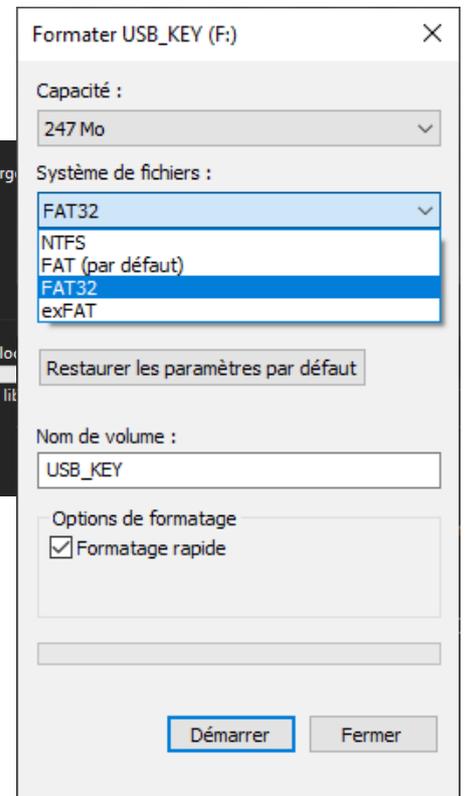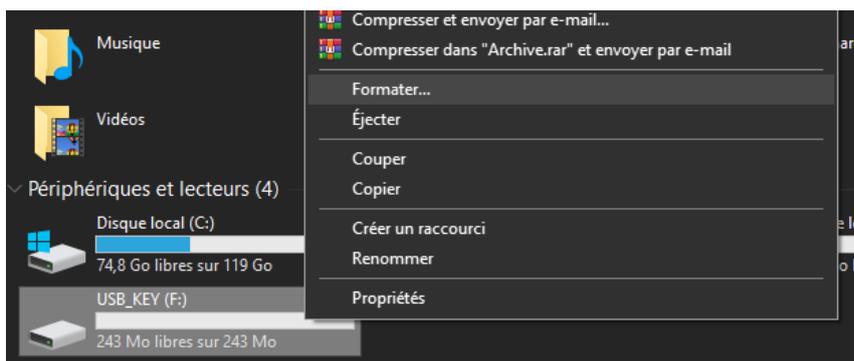
Right click on USB key and in the format window, just modify the system of file information, in **FAT32** and click start.

USB Key check and formatting

Apple MAC OS

1. Into your Mac, plug in the USB drive

2. Next, select Applications>Utilities and then launch Disk UtilityFrom the disk utility sidebar, select the USB drive

3. From the disk utility toolbar, chose Erase

4. Give the formatted disk a name and select MS-DOS (FAT32) from the format menu.

5. Finally, select erase. Now your disk/drive will be reformatted FAT32 depending upon your selection.

6. Remember that before formatting; check the drive for important data so that nothing crucial is deleted.